



Authorized

INFORMATION TECHNOLOGY SCHEDULE PRICELIST GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY EQUIPMENT, SOFTWARE AND SERVICES

General Description Of The Commodities and Services Offered

Application SIN, FSC Classes and FPDS Codes

SPECIAL ITEM NUMBER 132-51 - INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES

FPDS Code D302 IT Systems Development Services
FPDS Code D306 IT Systems Analysis Services
FPDS Code D307 Automated Information Systems Design and Integration Services
FPDS Code D308 Programming Services
FPDS Code D310 IT Backup and Security Services
FPDS Code D311 IT Data Conversion Services
FPDS Code D316 IT Network Management Services
FPDS Code D399 Other Information Technology Services, Not Elsewhere Classified

- **Note 1:** All non-professional labor categories must be incidental to and used solely to support hardware, software and/or professional services, and cannot be purchased separately.
- **Note 2:** Offerors and Agencies are advised that the Group 70 – Information Technology Schedule is not to be used as a means to procure services which properly fall under the Brooks Act. These services include, but are not limited to, architectural, engineering, mapping, cartographic production, remote sensing, geographic information systems, and related services. FAR 36.6 distinguishes between mapping services of an A/E nature and mapping services which are not connected nor incidental to the traditionally accepted A/E Services.
- **Note 3:** This solicitation is not intended to solicit for the reselling of IT Professional Services, except for the provision of implementation, maintenance, integration, or training services in direct support of a product. Under such circumstances the services must be performance by the publisher or manufacturer or one of their authorized agents

Contractor Information:

iORMYX, Inc.

950 Herndon Parkway, Suite 285,
Herndon, Virginia 20170
Tel: (703) 456-7010
FAX: (703) 995-4698 <http://www.iormyx.com>

Contract Number: **GS-35F-0787J**

Period Covered by Contract: **30th September, 1999 – 29th September, 2019**

General Services Administration - Federal Acquisition

Pricelist current through Modification # **PA-0018**, dated **11th June, 2015**

Products and ordering information in this Authorized FSS Information Technology Schedule Pricelist are also available on the GSA Advantage! System at <http://www.gsaadvantage.gov/>

Table of Contents

Information for Ordering Offices.....	4
Special Notice to Agencies	4
Small Business Participation	4
1. Geographic Scope of Contract	4
2. Contractor's Ordering Address and Payment Information	4
3. Liability for Injury or Damage	5
4. Statistical Data for Government Ordering Office Completion of Standard Form 279 ...	5
5. FOB Destination.....	5
6. Delivery Schedule.....	6
7. Discounts	6
8. Trade Agreements Act of 1979, as amended	6
9. Statement Concerning Availability of Export Packing	6
10. Small Requirements	6
11. Maximum Order	5
12. Ordering Procedures for Federal Supply Schedule	6
13. Federal Information Technology/Telecommunication Standards Requirements.....	7
13.1.Federal Information Processing Standards Publications (FIPS Pubs).....	7
13.2.Federal Telecommunication Standards (Fed-Stds)	7
14. Contractor Tasks / Special Requirements	7
15. Contract Administration For Ordering Offices	8
16. GSA Advantage!	8
17. Purchase of Open Market Items.....	9
18. Contractor Commitments, Warranties and Representations.....	9
19. Overseas Activities.....	9
20. Blanket Purchase Agreements (BPAs).....	9
21. Contractor Team Arrangements	10
22. Installation, Deinstallation, Reinstallation	10
23. Section 508 Compliance.....	10
24. Orders by Federal Government Contractors	10
25. INSURANCE – Work On Government Installation	10
26. Software Interoperability	11
27. Advance Payments	11
 TERMS AND CONDITIONS APPLICABLE TO:	
INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES (SIN 132-51)	12
1. Scope.....	12
2. Performance Incentives	12
3. Order.....	12
4. Performance of Services.....	12
5. STOP-WORKORDER.....	13
6. Inspection of Services.....	13
7. Responsibilities of Contractor.....	13
8. Responsibilities of the Ordering Activity	13
9. Independent Contractor	14
10. Organizational Conflicts of Interest.....	14
11. Invoices	14
12. Payments.....	14

13. Resumes.....	15
14. Incidental Support Costs	15
15. Approval of Subcontracts	15
16. Description of IT Professional Services and Price.....	15
16A.Company Overview	15
16B.Professional Services Pricing	15
16C.Description of IT Services.....	17

USA COMMITMENT TO PROMOTE SMALL BUSINESS PARTICIPATION PROCUREMENT PROGRAMS.....	25
BEST VALUE BLANKET PURCHASE AGREEMENT FEDERAL SUPPLY SCHEDULE	26
BLANKET PURCHASE AGREEMENT	27
BASIC GUIDELINES FOR USING “CONTRACTOR TEAM ARRANGEMENTS	28



**INFORMATION FOR ORDERING ACTIVITIES
APPLICABLE TO ALL SPECIAL ITEM NUMBERS**

SPECIAL NOTICE TO AGENCIES: Small Business Participation

SBA strongly supports the participation of small business concerns in the Federal Acquisition Service. To enhance Small Business Participation SBA policy allows agencies to include in their procurement base and goals, the dollar value of orders expected to be placed against the Federal Supply Schedules, and to report accomplishments against these goals.

For orders exceeding the micropurchase threshold, FAR 8.404 requires agencies to consider the catalogs/pricelists of at least three schedule contractors or consider reasonably available information by using the GSA Advantage!™ on-line shopping service (www.gsaadvantage.gov). The catalogs/pricelists, GSA Advantage!™ and the Federal Acquisition Service Home Page (www.fss.gsa.gov) contain information on a broad array of products and services offered by small business concerns.

This information should be used as a tool to assist ordering activities in meeting or exceeding established small business goals. It should also be used as a tool to assist in including small, small disadvantaged, and women-owned small businesses among those considered when selecting pricelists for a best value determination.

For orders exceeding the micropurchase threshold, customers are to give preference to small business concerns when two or more items at the same delivered price will satisfy their requirement.

1. GEOGRAPHIC SCOPE OF CONTRACT:

Domestic delivery is delivery within the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories. Domestic delivery also includes a port or consolidation point, within the aforementioned areas, for orders received from overseas activities.

Overseas delivery is delivery to points outside of the 48 contiguous states, Washington, DC, Alaska, Hawaii, Puerto Rico, and U.S. Territories.

Offerors are requested to check one of the following boxes:

- ☐ The Geographic Scope of Contract will be domestic and overseas delivery.
- ☐ The Geographic Scope of Contract will be overseas delivery only.
- ☒ The Geographic Scope of Contract will be domestic delivery only.

2. CONTRACTOR'S ORDERING ADDRESS AND PAYMENT INFORMATION:

Ordering Address:	Payment Address:
iORMYX, Inc. 950 Herndon Parkway, Suite 285 Herndon, VA 20170	iORMYX, Inc. 950 Herndon Parkway, Suite 285 Herndon, VA 20170

PAYMENT INFORMATION:

1. Contractor must accept the credit card for payments equal to or less than the micro-purchase for oral or written orders under this contract. The Contractor and the ordering agency may agree to use the credit card for dollar amounts over the micro-purchase threshold (See GSAR 552.232-79 Payment by Credit Card). In addition, bank account information for wire transfer payments will be shown on the invoice.

The following telephone number(s) can be used by ordering agencies to obtain technical and/or ordering assistance:

Ordering Phone Number:(703) 456-7010,
FAX : (703) 995-4698

2. Wire Transfer:

Bank Name: Wells Fargo NA
Bank Address: San Francisco, CA
SWIFT Code: WFBIUS6S
ABA Number (Routing Number): 121000248
Acct. Number: 2000021320259
Acct. Name: IORMYX INCORPORATED
Phone: 1 800 869 3557

3. **LIABILITY FOR INJURY OR DAMAGE**
iORMYX, Inc. shall not be liable for any injury to ordering activity personnel or damage to ordering activity property arising from the use of equipment maintained by iORMYX, Inc., unless such injury or damage is due to the fault or negligence of iORMYX, Inc

4. STATISTICAL DATA FOR GOVERNMENT ORDERING OFFICE COMPLETION OF STANDARD FORM 279:

Block 9: G. Order/Modification Under Federal Schedule
Block 16: Data Universal Numbering System (DUNS) Number: **79-710-6929**
Block 30: Type of Contractor – **A. Small Disadvantaged Business**
Block 31: Woman-Owned Small Business - **NO**
Block 36: Contractor's Taxpayer Identification Number: **54-1609652**

4a. CAGE Code – 1LB53

4b. IORMYX, Inc. has registered with the Central Contractor Registration Database.

5. FOB DESTINATION

6. DELIVERY SCHEDULE

a. **TIME OF DELIVERY:** The contractor shall deliver to destination within the number of calendar days after receipt of order (ARO), as set forth below , **for SIN132.51** between the ordering agency and iORMYX, Inc.

Expedited Delivery Time: Expedited deliveries will be addressed on a case-by-case basis.

Overnight and 2-Day Delivery Times: Schedule customers may require overnight or two-day delivery. Contact iORMYX, Inc. to check on the availability of personnel to fulfill the service.

b. **URGENT REQUIREMENTS:** When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering activity, ordering activities are encouraged, if time permits, to contact iORMYX, Inc. for the purpose of obtaining accelerated delivery. iORMYX, Inc. shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by iORMYX, Inc. in writing.) If iORMYX, Inc. offers an accelerated delivery time acceptable to the ordering agency, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.

7. **DISCOUNTS:** Prices shown are NET Prices; Basic Discounts have been applied.

a. **Prompt Payment:** None

b. **Quantity:** None

c. **Dollar Volume:** None

d. **Government Educational Institutions:** Government Educational Institutions receive same discounts as all other Government Customers.

e. **Other**

8. **TRADE AGREEMENTS ACT OF 1979, as amended:**

All items are U.S. made end products, designated country end products, Caribbean Basin country end products, Canadian end products, or Mexican end products as defined in the Trade Agreements Act of 1979, as amended.

9. **STATEMENT CONCERNING AVAILABILITY OF EXPORT PACKING:** **None**

10. **SMALL REQUIREMENTS:** The minimum dollar value of orders to be issued is **\$100**.

11. **MAXIMUM ORDER (All dollar amounts are exclusive of any discount for prompt payment.)**

a. The Maximum Order value for the following Special Item Numbers (SINs) is **\$500,000**:

Special Item Number 132-51 - Information Technology Professional Services

b. The Maximum Order value for the following Special Item Numbers (SINs) is \$25,000: **NONE**

12. **ORDERING PROCEDURES FOR FEDERAL SUPPLY SCHEDULE CONTRACTS**

Ordering activities shall use the ordering procedures of Federal Acquisition Regulation (FAR) 8.405 when placing an order or establishing a BPA for supplies or services. These procedures apply to all schedules.

a. **FAR 8.405-1 Ordering procedures for supplies, and services not requiring a statement of work.**

b. **FAR 8.405-2 Ordering procedures for services requiring a statement of work.**

- 13. FEDERAL INFORMATION TECHNOLOGY/TELECOMMUNICATION STANDARDS REQUIREMENTS:** ordering activities acquiring products from this Schedule must comply with the provisions of the Federal Standards Program, as appropriate (reference: NIST Federal Standards Index). Inquiries to determine whether or not specific products listed herein comply with Federal Information Processing Standards (FIPS) or Federal Telecommunication Standards (FED-STDS), which are cited by ordering activities, shall be responded to promptly by the Contractor.

13.1 FEDERAL INFORMATION PROCESSING STANDARDS PUBLICATIONS (FIPS PUBS): Information Technology products under this Schedule that do not conform to Federal Information Processing Standards (FIPS) should not be acquired unless a waiver has been granted in accordance with the applicable "FIPS Publication." Federal Information Processing Standards Publications (FIPS PUBS) are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Information concerning their availability and applicability should be obtained from the National Technical Information Service (NTIS), 5285 Port Royal Road, Springfield, Virginia 22161. FIPS PUBS include voluntary standards when these are adopted for Federal use. Individual orders for FIPS PUBS should be referred to the NTIS Sales Office, and orders for subscription service should be referred to the NTIS Subscription Officer, both at the above address, or telephone number (703) 487-4650.

13.2 FEDERAL TELECOMMUNICATION STANDARDS (FED-STDS): Telecommunication products under this Schedule that do not conform to Federal Telecommunication Standards (FED-STDS) should not be acquired unless a waiver has been granted in accordance with the applicable "FED-STD." Federal Telecommunication Standards are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Ordering information and information concerning the availability of FED-STDS should be obtained from the GSA, Federal Acquisition Service, Specification Section, 470 East L'Enfant Plaza, Suite 8100, SW, Washington, DC 20407, telephone number (202)619-8925. Please include a self-addressed mailing label when requesting information by mail. Information concerning their applicability can be obtained by writing or calling the U.S. Department of Commerce, National Institute of Standards and Technology, Gaithersburg, MD 20899, telephone number (301)975-2833.

14. CONTRACTOR TASKS / SPECIAL REQUIREMENTS (C-FSS-370) (NOV 2003)

- (a) Security Clearances: The Contractor may be required to obtain/possess varying levels of security clearances in the performance of orders issued under this contract. All costs associated with obtaining/possessing such security clearances should be factored into the price offered under the Multiple Award Schedule.
- (b) Travel: The Contractor may be required to travel in performance of orders issued under this contract. Allowable travel and per diem charges are governed by Pub .L. 99-234 and FAR Part 31, and are reimbursable by the ordering agency or can be priced as a fixed price item on orders placed under the Multiple Award Schedule. Travel in performance of a task order will only be reimbursable to the extent authorized by the ordering agency. The Industrial Funding Fee does NOT apply to travel and per diem charges.
- (c) Certifications, Licenses and Accreditations: As a commercial practice, the Contractor may be required to obtain/possess any variety of certifications, licenses and accreditations for specific FSC/service code classifications offered. All costs associated with obtaining/ possessing such certifications, licenses and accreditations should be factored into the price offered under the Multiple Award Schedule program.

- (d) Insurance: As a commercial practice, the Contractor may be required to obtain/possess insurance coverage for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such insurance should be factored into the price offered under the Multiple Award Schedule program.
- (e) Personnel: The Contractor may be required to provide key personnel, resumes or skill category descriptions in the performance of orders issued under this contract. Ordering activities may require agency approval of additions or replacements to key personnel.
- (f) Organizational Conflicts of Interest: Where there may be an organizational conflict of interest as determined by the ordering agency, the Contractor's participation in such order may be restricted in accordance with FAR Part 9.5.
- (g) Documentation/Standards: The Contractor may be requested to provide products or services in accordance with rules, regulations, OMB orders, standards and documentation as specified by the agency's order.
- (h) Data/Deliverable Requirements: Any required data/deliverables at the ordering level will be as specified or negotiated in the agency's order.
- (i) Government-Furnished Property: As specified by the agency's order, the Government may provide property, equipment, materials or resources as necessary.
- (j) Availability of Funds: Many Government agencies' operating funds are appropriated for a specific fiscal year. Funds may not be presently available for any orders placed under the contract or any option year. The Government's obligation on orders placed under this contract is contingent upon the availability of appropriated funds from which payment for ordering purposes can be made. No legal liability on the part of the Government for any payment may arise until funds are available to the ordering Contracting Officer.
- (k) Overtime: For professional services, the labor rates in the Schedule should not vary by virtue of the Contractor having worked overtime. For services applicable to the Service Contract Act (as identified in the Schedule), the labor rates in the Schedule will vary as governed by labor laws (usually assessed a time and a half of the labor rate).

15. CONTRACT ADMINISTRATION FOR ORDERING ACTIVITIES: Any ordering activity, with respect to any one or more delivery orders placed by it under this contract, may exercise the same rights of termination as might the GSA Contracting Officer under provisions of FAR 52.212-4, paragraphs (l) Termination for the ordering activity's convenience, and (m) Termination for Cause (See 52.212-4)

16. GSA ADVANTAGE!

GSA Advantage! is an on-line, interactive electronic information and ordering system that provides on-line access to vendors' schedule prices with ordering information. GSA Advantage! will allow the user to perform various searches across all contracts including, but not limited to:

- (1) Manufacturer;
- (2) Manufacturer's Part Number; and
- (3) Product categories.

Agencies can browse GSA Advantage! by accessing the Internet World Wide Web utilizing a browser (ex.: NetScape). The Internet address is <http://www.gsaadvantage.gov>

17. PURCHASE OF OPEN MARKET ITEMS

NOTE: Open Market Items are also known as incidental items, noncontract items, non-Schedule items, and items not on a Federal Supply Schedule contract. ODCs (Other Direct Costs) are not part of this contract and should be treated as open market purchases. Ordering Activities procuring open market items must follow FAR 8.402(f).

For administrative convenience, an ordering activity contracting officer may add items not on the Federal Supply Multiple Award Schedule (MAS) -- referred to as open market items -- to a Federal Supply Schedule blanket purchase agreement (BPA) or an individual task or delivery order, **only if-**

- (1) All applicable acquisition regulations pertaining to the purchase of the items not on the Federal Supply Schedule have been followed (e.g., publicizing (Part 5), competition requirements (Part 6), acquisition of commercial items (Part 12), contracting methods (Parts 13, 14, and 15), and small business programs (Part 19));
- (2) The ordering activity contracting officer has determined the price for the items not on the Federal Supply Schedule is fair and reasonable;
- (3) The items are clearly labeled on the order as items not on the Federal Supply Schedule; and
- (4) All clauses applicable to items not on the Federal Supply Schedule are included in the order.

18. CONTRACTOR COMMITMENTS, WARRANTIES AND REPRESENTATIONS

a. For the purpose of this contract, commitments, warranties and representations include, in addition to those agreed to for the entire schedule contract:

- (1) Time of delivery/installation quotations for individual orders;
- (2) Technical representations and/or warranties of products concerning performance, total system performance and/or configuration, physical, design and/or functional characteristics and capabilities of a product/equipment/ service/software package submitted in response to requirements which result in orders under this schedule contract.
- (3) Any representations and/or warranties concerning the products made in any literature, description, drawings and/or specifications furnished by the Contractor.

b. The above is not intended to encompass items not currently covered by the GSA Schedule contract.

19. OVERSEAS ACTIVITIES

The terms and conditions of this contract shall apply to all orders for installation, maintenance and repair of equipment in areas listed in the pricelist outside the 48 contiguous states and the District of Columbia, except as indicated below:

NONE

Upon request of the Contractor, the ordering activity may provide the Contractor with logistics support, as available, in accordance with all applicable ordering activity regulations. Such ordering activity support will be provided on a reimbursable basis, and will only be provided to the Contractor's technical personnel whose services are exclusively required for the fulfillment of the terms and conditions of this contract.

20. BLANKET PURCHASE AGREEMENTS (BPAs)

The use of BPAs under any schedule contract to fill repetitive needs for supplies or services is allowable. BPAs may be established with one or more schedule contractors. The number of BPAs to be established is within the discretion of the ordering activity establishing the BPA and should be based on a strategy that is expected to maximize the effectiveness of the BPA(s). Ordering activities shall follow FAR 8.405-3 when creating and implementing BPA(s).

21. CONTRACTOR TEAM ARRANGEMENTS

Contractors participating in contractor team arrangements must abide by all terms and conditions of their respective contracts. This includes compliance with Clauses 552.238-74, Industrial Funding Fee and Sales Reporting, i.e., each contractor (team member) must report sales and remit the IFF for all products and services provided under its individual contract.

22. INSTALLATION, DEINSTALLATION, REINSTALLATION

The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of \$2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall receive less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds \$2,000, then the requirements of the Davis-Bacon Act applies.

The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 132-8 or 132-9.

23. SECTION 508 COMPLIANCE.

If applicable, Section 508 compliance information on the supplies and services in this contract are available in Electronic and Information Technology (EIT) at the following:

The EIT standard can be found at: www.Section508.gov/.

24. PRIME CONTRACTOR ORDERING FROM FEDERAL SUPPLY SCHEDULES.

Prime Contractors (on cost reimbursement contracts) placing orders under Federal Supply Schedules, on behalf of an ordering activity, shall follow the terms of the applicable schedule and authorization and include with each order –

(a) A copy of the authorization from the ordering activity with whom the contractor has the prime contract (unless a copy was previously furnished to the Federal Supply Schedule contractor); and

(b) The following statement:

This order is placed under written authorization from _____ dated _____. In the event of any inconsistency between the terms and conditions of this order and those of your Federal Supply Schedule contract, the latter will govern.

25. INSURANCE—WORK ON A GOVERNMENT INSTALLATION (JAN 1997)(FAR 52.228-5)

(a) The Contractor shall, at its own expense, provide and maintain during the entire performance of this contract, at least the kinds and minimum amounts of insurance required in the Schedule or elsewhere in the contract.

(b) Before commencing work under this contract, the Contractor shall notify the Contracting Officer in writing that the required insurance has been obtained. The policies evidencing required insurance shall contain an endorsement to the effect that any cancellation or any material change adversely affecting the Government's interest shall not be effective—

(1) For such period as the laws of the State in which this contract is to be performed prescribe; or

(2) Until 30 days after the insurer or the Contractor gives written notice to the Contracting Officer, whichever period is longer.

(c) The Contractor shall insert the substance of this clause, including this paragraph (c), in subcontracts under this contract that require work on a Government installation and shall require subcontractors to provide and maintain the insurance required in the Schedule or elsewhere in the

contract. The Contractor shall maintain a copy of all subcontractors' proofs of required insurance, and shall make copies available to the Contracting Officer upon request.

26. SOFTWARE INTEROPERABILITY.

Offerors are encouraged to identify within their software items any component interfaces that support open standard interoperability. An item's interface may be identified as interoperable on the basis of participation in a Government agency-sponsored program or in an independent organization program. Interfaces may be identified by reference to an interface registered in the component registry located at <http://www.core.gov>.

27. ADVANCE PAYMENTS

A payment under this contract to provide a service or deliver an article for the United States Government may not be more than the value of the service already provided or the article already delivered. Advance or pre-payment is not authorized or allowed under this contract. (31 U.S.C. 3324)

TERMS AND CONDITIONS APPLICABLE TO INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES (SPECIAL ITEM NUMBER 132-51)
--

1. SCOPE

- a. The prices, terms and conditions stated under Special Item Number 132-51 Information Technology Professional Services apply exclusively to IT Professional Services within the scope of this Information Technology Schedule.
- b. The Contractor shall provide services at the Contractor's facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

2. PERFORMANCE INCENTIVES I-FSS-60 Performance Incentives (April 2000)

- a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract.
- b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.
- c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity's mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

3. ORDER

- a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
- b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

4. PERFORMANCE OF SERVICES

- a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
- b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
- c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.
- d. Any Contractor travel required in the performance of IT Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

5. STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)

(a) The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-

(1) Cancel the stop-work order; or

(2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.

(b) If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-

(1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and

(2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.

(c) If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.

(d) If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

6. INSPECTION OF SERVICES

The Inspection of Services–Fixed Price (AUG 1996) (Deviation 1 – May 2003) clause at FAR 52.246-4 applies to firm-fixed price orders placed under this contract. The Inspection–Time-and-Materials and Labor-Hour (May 2001) (Deviation 1 – May 2003) clause at FAR 52.246-6 applies to time-and-materials and labor-hour orders placed under this contract.

7. RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Deviation – Dec 2007) Rights in Data – General, may apply.

8. RESPONSIBILITIES OF THE ORDERING ACTIVITY

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT Professional Services.

9. INDEPENDENT CONTRACTOR

All IT Professional Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

10. ORGANIZATIONAL CONFLICTS OF INTEREST

a. Definitions.

“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

11. INVOICES

The Contractor, upon completion of the work ordered, shall submit invoices for IT Professional services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

12. PAYMENTS

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (OCT 2008) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (OCT 2008) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to labor-hour orders placed under this contract. 52.216-31(Feb 2007) Time-and-Materials/Labor-Hour Proposal Requirements—Commercial Item Acquisition As prescribed in 16.601(e)(3), insert the following provision:

(a) The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation.

(b) The offeror must specify fixed hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each labor category applies to labor performed by—

- (1) The offeror;
- (2) Subcontractors; and/or
- (3) Divisions, subsidiaries, or affiliates of the offeror under a common control.

13. RESUMES

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

14. INCIDENTAL SUPPORT COSTS

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

15. APPROVAL OF SUBCONTRACTS

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

16. DESCRIPTION OF IT PROFESSIONAL SERVICES AND PRICING

A. Company Overview

iORMYX offers customers system design, programming, and consulting. IORMYX provides solutions in such areas as developing and maintaining client/server systems, building and migrating data warehouse resources, and converting legacy mainframe systems. Related areas of expertise are in database administration, management consulting services, customer IT asset management, and networking support.

B. Professional Services Pricing

The hourly rates specified below shall apply regardless of whether the services are performed by iORMYX, Inc. or its subcontractors, as long as the individuals performing the services meet the education, experience and expertise requirements for the applicable category.

The following charges apply to purchases of contracted professional services during normal business hours (Monday- Friday, 8:00 am – 5:00 pm, exclusive of holidays observed by the Government or iORMYX, Inc. and to the local service area (50 miles radius). In those instances where an ordered service cannot be supported from within a 50-mile radius, iORMYX, Inc. will, upon receipt of an order for services, provide the procurement office with a not-to-exceed estimate of travel and per diem costs. All Information Technology Services engagements carry a minimum purchase requirement of \$100.

NEW GSA Rates Effective 18th September, 2009

CLIN	Labor Category	Hourly Rate (Including IFF)	Remarks/Comments
PMGR03	Project Manager, Senior	\$92.73	
PMGR02	Project Manager, Professional	\$84.63	
ERP04	Enterprise Resource Planning and Development Specialist, Senior Professional/Supervisory Level	\$150.10	
ERP03	Enterprise Resource Planning and Development Specialist, Senior Professional Level	\$97.02	
ERP02	Enterprise Resource Planning and Development Specialist, Professional Level	\$93.10	
ERP01	Enterprise Resource Planning and Development Specialist, Entry Level	\$77.60	
APPP03	Application Programmer, Senior Professional	\$84.46	
APPP02	Application Programmer, Professional	\$77.05	
APPP01	Application Programmer, Entry	\$49.61	
APPD03	Application Developer, Senior Professional	\$75.57	
APPD02	Application Developer, Professional	\$66.09	
DBD04	Database Developer, Supervisor Level	\$90.21	
DBD03	Database Developer, Senior Professional	\$81.08	
DBD02	Database Developer, Professional	\$67.90	
DBD01	Database Developer, Entry	\$56.22	
DBA03	Database Administrator, Professional	\$76.44	
NETD03	Network Developer, Senior	\$82.45	
NETD01	Network Developer, Entry	\$60.27	
NETA03	Network Administrator, Senior	\$75.46	
RA03	Requirements Analyst, Senior	\$90.94	
TEST02	Testing Specialist, Professional	\$48.02	
DOC03	Documentation Specialist, Senior	\$91.18	
PGMMGR02	Program Manager, Professional	\$94.66	
HDSE02	Help Desk/Support Engineer, Professional	\$63.70	
SECMG03	Security Management Specialist, Senior	\$154.95	
DWC	Data Warehouse Consultant	\$85.94	
DQC	Data Quality Consultant	\$84.49	
PD	Portal Developer	\$78.40	
ELS	eLearning Specialist	\$73.50	
DM	Data Modeler	\$73.50	
PM	Process Modeler	\$83.30	
CRMC	CRM Consultant	\$80.36	
QAS	QA Specialist	\$68.60	

C. Description of IT Services

- 1) **Project Manager, Senior** - Minimum/General Experience: Minimum of 10 years Project Management experience and at least 4 years of IT project management experience. Experienced in overall responsibility for performance on specific programs or tasks. Functional Responsibility: Functions as leader, manager and coordinator of all contributing disciplines and resources in the completion of projects or continuing management of the program. Engages in activities such as assigning tasks; establishing and maintaining task schedules; managing liaison between appropriate development and systems personnel and the user to ensure effective coordination. Prepares and adheres to project cost and staffing plans. Provides management of contract negotiations with subcontractors as required. As Senior (SR) Professional in this category, is also expected to understand and apply new software tools proficiently. Completes programs and tasks on schedule and within budget to the satisfaction of the customer. Education: Bachelor's Degree in related field or equivalent. Equivalent technical training and/or experience may be substituted for education using the relationship of one year of training and/or experience for each year of education.
- 2) **Project Manager, Professional** - Minimum/General Experience: Minimum of 8 years of experience and at least 4 years of IT Project Management experience. Experienced in overall responsibility for performance on specific programs or tasks. Functional Responsibility: Function independently and coordinate with all contributing disciplines and resources in the completion of projects. Engages in activities such as establishing and maintaining task schedules; managing liaison between appropriate development and systems personnel and the user to ensure effective coordination. Prepares and adheres to project cost and staffing plans. As Professional in this category, is also expected to understand and apply new software tools quickly and proficiently. Completes programs and tasks on schedule and to the satisfaction of the customer. Education: Bachelor's Degree in related field or equivalent. Equivalent technical training and/or experience may be substituted for education using the relationship of one year of training and/or experience for each year of education.
- 3) **Enterprise Resource Planning and Development Specialist, Senior Professional/Supervisory Level** - Minimum/General Experience: Minimum of 10 years experience in Information Technology, especially in the development, implementation and maintenance of ERP systems. Experienced in the implementation and maintenance of one or more of the following suites: Vantive, PeopleSoft, BAAN, Oracle, SAP, or Siebel. Functional Responsibility: Responsible for Architecting the Solution from a conceptual Level. The responsibility also includes but not limited to, applying new software tools and solutions at the enterprise level. Responsibility for task, schedule and/or project leadership. Education: Bachelor's Degree in related field or equivalent. Equivalent technical training and/or experience may be substituted for education using the relationship of one year of training and/or experience for each year of education.
- 4) **Enterprise Resource Planning and Development Specialist, Senior Professional Level** - Minimum/General Experience: Minimum of 8 years experience in Information Technology, especially in the development, implementation and maintenance of ERP systems. Experienced in the implementation and maintenance of one or more of the following suites: Vantive, PeopleSoft, BAAN, Oracle, SAP, or Siebel. Functional Responsibility: Responsible for applying new software tools at the enterprise level. Performs complex tasks with minimal supervision. Education: Bachelor's Degree in related field or equivalent. Equivalent technical training and/or experience may be substituted for education using the relationship of one year of training and/or experience for each year of education.
- 5) **Enterprise Resource Planning and Development Specialist, Professional Level** - Minimum/General Experience: Minimum of 6 years experience in Information Technology, especially in development and implementation of ERP systems. Experienced in the implementation and maintenance of one or more of the following suites: Vantive, PeopleSoft, BAAN, Oracle, SAP, or Siebel. Functional Responsibility: Responsible for critical enterprise application deployments. Performs assignments with high productivity, minimal errors, and normal supervision. Education: Bachelor's Degree in related field or equivalent. Equivalent technical training and/or experience may be substituted for education using the relationship of one year of training and/or experience for each year of education.

- 6) **Enterprise Resource Planning and Development Specialist, Entry Level - Minimum/General Experience:** Minimum of 4 years experience in Information Technology especially in ERP development and implementation. Proficiency in software coding for the implementation and maintenance of one or more of the following suites: Vantive, PeopleSoft, BAAN, Oracle, SAP, or Siebel. **Functional Responsibility:** Setting up Enterprise application deployments on Non-Production environment. Testing the Application to match Customer Requirements. Performs assignments with minimal errors and normal supervision. **Education:** Bachelor's Degree in related field or equivalent. Equivalent technical training and/or experience may be substituted for education using the relationship of one year of training and/or experience for each year of education.
- 7) **Application Programmer, Senior Professional - Minimum/General Experience:** Minimum of 5 years of Information Technology and programming experience. Experienced in the required programming language/s and related development tools, technologies, and platforms. Capable of fully implementing complex computer based applications from technical specifications, with minimal supervision. **Functional Responsibility:** Solves problems and performs complex tasks with a minimum of supervision. **Education:** Bachelor's Degree in related field or equivalent. Equivalent technical training and/or experience may be substituted for education using the relationship of one year of training and/or experience for each year of education.
- 8) **Application Programmer, Professional - Minimum/General Experience:** Minimum of 3 years of Information Technology and programming experience. Experienced in the required programming language/s and related development tools, technologies, and platforms. Capable of fully implementing complex computer based applications from technical specifications, with normal supervision. **Functional Responsibility:** Analysis of Technical Specification and Development and Deployment of tasks based on technical implementation plans and specifications. **Education:** Bachelor's Degree in related field or equivalent. Equivalent technical training and/or experience may be substituted for education using the relationship of one year of training and/or experience for each year of education.
- 9) **Application Programmer, Entry - Minimum/General Experience:** Minimum of 1 year of Information Technology and programming experience. Experienced in coding and maintenance of applications using the required program language and related development tools, technologies, and platforms. **Functional Responsibility:** Deployment of sub-tasks based on implementation plans. Performs assignments with minimal errors and normal supervision. **Education:** Bachelor's Degree in related field or equivalent. Equivalent technical training and/or experience may be substituted for education using the relationship of one year of training and/or experience for each year of education.
- 10) **Application Developer, Senior Professional - Minimum/General Experience:** Minimum of 6 years of Information Technology and computer applications developmental experience. Experienced in designing complex systems and producing formal implementation plans. **Functional Responsibility:** Assumes primary responsibility for application Architecture, Design and Development. Consults with clients to determine needs and meets with clients on an on-going basis throughout application development. **Education:** Bachelor's Degree in related field or equivalent. Equivalent technical training and/or experience may be substituted for education using the relationship of one year of training and/or experience for each year of education.
- 11) **Application Developer, Professional - Minimum/General Experience:** Minimum of 4 years of Information Technology and computer applications developmental experience. **Functional Responsibility:** Develops complex systems and implements implementation plans with minimal supervision. Assumes primary responsibility for application development. **Education:** Bachelor's Degree in related field or equivalent. Equivalent technical training and/or experience may be substituted for education using the relationship of one year of training and/or experience for each year of education.

- 12) Database Developer, Supervisor Level - Minimum/General Experience:** Minimum of 8 years of Information Technology and Computer Database developmental experience. Experienced in all phases of developing logical data models, creating physical databases, and creating data services using one or more of the following: Oracle, Sybase, Informix, SQL Server or Access. Skilled in identifying performance and security issues and designing appropriate solutions. Supervises task or budget. Functional Responsibility: Responsible for schedule, budget and overall success of the project. Plans, develops and deploys database solutions. Supervises other personnel. Completes programs and tasks on schedule and to the satisfaction of the customer. Education: Bachelor's Degree in related field or equivalent. Equivalent technical training and/or experience may be substituted for education using the relationship of one year of training and/or experience for each year of education.
- 13) Database Developer, Senior Professional - Minimum/General Experience:** Minimum of 6 years of Information Technology and Computer Database developmental experience. Experienced in developing logical data models, creating physical databases, and creating data services using one or more of the following: Oracle, Sybase, Informix, SQL Server or Access. Skilled in identifying performance and security issues. Functional Responsibility: Solves Database related complex problems. Plans, develops and deploys database solutions. Completes tasks on schedule. Uses database development tools with high proficiency. Education: Bachelor's Degree in related field or equivalent. Equivalent technical training and/or experience may be substituted for education using the relationship of one year of training and/or experience for each year of education.
- 14) Database Developer, Professional - Minimum/General Experience:** Minimum of 4 years of Information Technology and Computer Database developmental experience. Experienced in developing logical data models, creating physical databases, and creating data services using one or more of the following: Oracle, Sybase, Informix, SQL Server or Access. Functional Responsibility: Analyze database related problems, suggest solutions and implement them. Plans, develops and maintains database solutions. Completes tasks on schedule. Education: Bachelor's Degree in related field or equivalent. Equivalent technical training and/or experience may be substituted for education using the relationship of one year of training and/or experience for each year of education.
- 15) Database Developer, Entry - Minimum/General Experience:** Minimum of 2 years of Information Technology and Computer Database developmental experience. Experienced in applying logical data models, creating physical databases, and maintaining data services using one or more of the following: Oracle, Sybase, Informix, SQL Server or Access. Functional Responsibility: Perform general tasks in database related projects. Develops and maintains database solutions. Completes tasks on schedule with normal supervision and minimal errors. Education: Bachelor's Degree in related field or equivalent. Equivalent technical training and/or experience may be substituted for education using the relationship of one year of training and/or experience for each year of education.
- 16) Database Administrator, Professional - Minimum/General Experience:** Minimum of 4 years of Information Technology and Computer Database developmental experience. Experienced in the management and performance tuning of large and complex databases on a variety of platforms. Has experience in the maintenance and optimization of one or more of the following databases: Oracle, Sybase, SQL Server, or Informix. Is familiar with security measures, data and user rights, backup strategies and report generation. Functional Responsibility: Manages, maintains and optimizes large databases to the customer's satisfaction. Follows required risk management procedures to protect databases and systems. Education: Bachelor's Degree in related field or equivalent. Equivalent technical training and/or experience may be substituted for education using the relationship of one year of training and/or experience for each year of education.

- 17) Network Developer, Senior - Minimum/General Experience:** Minimum of 6 years of Information Technology and Computer Networks developmental experience. Experienced in networking and communications development projects. Experienced in development of system network architecture using routers, gateways, bridges, front-end communications processors, protocols and interfaces. Understands client/server relationship, mainframes and peripheral equipment associated with complete system integration. **Functional Responsibility:** Designs network architecture and develops plans, performs and leads assignments of substantial variety and complexity. **Education:** Bachelor's Degree in related field or equivalent. Equivalent technical training and/or experience may be substituted for education using the relationship of one year of training and/or experience for each year of education.
- 18) Network Developer, Entry - Minimum/General Experience:** Minimum of 2 years of Information Technology and Computer Networks experience. Experienced in computer networking and communications development projects. Possesses the skills required to assist in development of system network architecture using routers, gateways, bridges, front-end communications processors, protocols and interfaces. **Functional Responsibility:** Provides effective technical support for network development and enhancement. **Education:** Bachelor's Degree in related field or equivalent. Equivalent technical training and/or experience may be substituted for education using the relationship of one year of training and/or experience for each year of education.
- 19) Network Administrator, Senior - Minimum/General Experience:** Minimum of 6 years of Information Technology and Computer Networks experience. Experienced with computer system network architecture, gateways, bridges, front-end communications processors, software protocols and interfaces. Understands client/server relationship, mainframes and peripheral equipment associated with complete system. **Functional Responsibility:** Develops plans, performs and supervises assignments of substantial variety and complexity. Effectively administers network systems to the customer's satisfaction. **Education:** Bachelor's Degree in related field or equivalent. Equivalent technical training and/or experience may be substituted for education using the relationship of one year of training and/or experience for each year of education.
- 20) Requirements Analyst, Senior - Minimum/General Experience:** Minimum of 6 years of Information Technology experience. Experienced in requirements gathering and structured analysis techniques. **Functional Responsibility:** Identifies business and technical requirements through review of existing documentation and interviews with management and users. As Senior Professional, solves problems and adapts to new technologies. **Education:** Bachelor's Degree in related field or equivalent. Equivalent technical training and/or experience may be substituted for education using the relationship of one year of training and/or experience for each year of education.
- 21) Testing Specialist, Professional - Minimum/General Experience:** Minimum of 4 years experience in Information Technology, especially related to Manual and Automated Testing of Computer Applications. Experienced in implementing quality processes, test cases, test plans and life cycle processes. Familiar with software testing tools and simulations. **Functional Responsibility:** Documents the results of tests accurately and reliably. Follows testing procedures precisely. **Education:** Bachelor's Degree in related field or equivalent. Equivalent technical training and/or experience may be substituted for education using the relationship of one year of training and/or experience for each year of education.

22) Project Documentation Specialist, Senior - Minimum/General Experience: Minimum of 6 years of experience in Technical Writing and documentation of Computer Applications. Experienced in the creation and maintenance, updating of required technical documentation and technical training materials. Coordinates with project and staff managers and engineers on content and format of documentation. Provides documentation for project planning and management. Experienced with desktop publishing software packages. As Senior Professional, takes responsibility for project documentation and recommends how to improve it. Functional Responsibility: Organizes technical and management information about projects and systems. Produces documentation on schedule with a high level of accuracy. Solves problems and prepares readable documentation. Education: Bachelor's Degree in related field or equivalent. Equivalent technical training and/or experience may be substituted for education using the relationship of one year of training and/or experience for each year of education.

23) Program Manager, Professional - Minimum/General Experience: Minimum of 10 years Information Technology experience. Serves as the Program Manager for a large, complex IT projects affecting the same common/standard/migration of IT systems and shall supervise more than one Project Managers while working with the Government Contracting Officer (CO), the contract-level Contracting Officer's Representative (COR), the task order-level COR(s), government management personnel and customer agency representatives. Under the guidance of the customer and the company president, responsible for the overall management of the specific projects, task order(s) and ensuring that the technical solutions and schedules in the task order are implemented in a timely manner. Performs enterprise wide horizontal and vertical integration planning and interfaces to other functional systems. Functional Responsibility: Program development from inception to deployment, expertise in the management and control of funds, projects, resources using complex reporting mechanisms, demonstrated capability in managing multi-projects, contracts and/or subcontracts of various types and complexity. General performance includes increasing responsibilities in information systems and project management with outstanding customer satisfaction. Education: Bachelor's Degree in related field or equivalent. Equivalent technical training and/or experience may be substituted for education using the relationship of one year of training and/or experience for each year of education.

24) Help Desk/Support Engineer, Professional - Minimum/General Experience: Minimum of 3 years experience in Information Technology and in providing Technical support. General knowledge in computer science and IT subjects. Proficiency in Unix/windows, knowledge of Telecom Billing applications (such as Daleen, Portal Infranet etc.), proficiency in Application Integration Tools (such as Vitria, TIBCO etc.), proficiency in Application Servers (like BEA Weblogic) and basic knowledge of networking. Functional Responsibility: Responsible for phone and in-person support to the users in e-mail, directories, and desktop applications. Respond to trouble tickets according to SLAs. Monitor and respond to the help-line 24hr a day, 7 days a week. Education: Bachelor's Degree in related field or equivalent. Equivalent technical training and/or experience may be substituted for education using the relationship of one year of training and/or experience for each year of education.

- 25) Security Management Specialist, Senior** - Minimum/General Experience: Minimum of 8 years experience in Information Technology and 4 years experience in defining, implementing and Administration of Information Technology Security policies, tools and programs. Proficiency in system (Unix/Windows) and/or security management skills, demonstrated basic implementation and installation of major security management frameworks/suites (such as HP OpenView, Micromuse Netcool Firewall-Probes, CheckPoint, Cisco PIX, etc.) and/or OPSEC model concept. Demonstrated skills and performance in completing entire sub-tasks for a variety of project-specific requirements, ability to complete assignments based on security design documents and reference materials with only intermittent supervision, proficiency in application customization of major security management frameworks/suites (such as HP OpenView, Micromuse Netcool Firewall Probes, CheckPoint, Cisco PIX, etc.), and ability to diagnose and solve a variety of security and network management problems. Functional Responsibility: Completes IT Security programs and tasks on schedule and within budget to the satisfaction of the customer. Education: Bachelor's Degree in related field or equivalent. Equivalent technical training and/or experience may be substituted for education using the relationship of one year of training and/or experience for each year of education.
- 26) Data Warehouse Consultant** - Minimum/General Experience: Minimum of 6 years IT experience with a strong database background. Experience building data warehouses and business intelligence solutions, working on complex platform integration solutions. Expertise required in diverse data warehouse applications like MicroStrategy, Oracle, SAP BW, Business Objects. Strong working knowledge of complex SQL scripts. In-depth knowledge of the ETL process and experience with ETL tools such as Informatica, Data Stage, Ab Initio. Ability to set up OLAP architecture using tools such as Microstrategy, Business Objects, Cognos or Brio. Familiarity with concepts such as Data Cubes, aggregates. Must be familiar w/Software Development Methodology. Backend experience with PL/SQL, and knowledge of COM, ASP is preferred. The qualified candidate will have a degree in Computer Science and strong database background. Functional Responsibility: Manages, maintains and optimizes large data warehouses, build data models for data warehouses and data marts, performing data analysis to support mapping and transformation of data from legacy systems to physical data models, data standards, metadata management. Should be required to gather requirements, architect multi-dimensional models, designing appropriate star schemas & conformed dimensions Education: Bachelor's Degree in related field or equivalent. Equivalent technical training and/or experience may be substituted for education using the relationship of one year of training and/or experience for each year of education.
- 27) Data Modeler** - Minimum/General Experience: Minimum of 6 years IT experience with a strong database background. Experienced in designing and developing logical and physical data models. Experienced with data standards, metadata management. Experience performing data analysis to support mapping and transformation of data from legacy systems to physical data models. Experience defining the data process relationships and data property requirements in different areas. Familiarity with Data Modeling tools such as ER/Win is an added plus. Functional Responsibility: The Data Modeler will design the elements required to structure the data aspects of diverse solutions including databases, file systems and storage management. Analyze database issues and make recommendations, review and provide insight into current database design or perform model comparisons. Education: Bachelor's Degree in related field or equivalent. Equivalent technical training and/or experience may be substituted for education using the relationship of one year of training and/or experience for each year of education.

- 28) CRM Consultant- Minimum/General Experience:** The ideal candidate should have at least 7 years of IT experience with 4 years of CRM experience using any of the standard CRM products – Siebel, Peoplesoft, Oracle CRM., SAP-CRM. Should possess solid experience in implementing CRM Solutions – Customer Service, Sales, Marketing, Campaign Management, Field Service, Partner Relationships, Multi-Channel Contact Center, etc. Should be familiar with concepts of data loading, data quality, territory management, configuration management, workflow, escalation process and Integration of business functions. Should have been involved in integrations to other systems either using point-to-point integrations or using bus architecture with MQ Series, Web Methods, Vitria, etc. **Functional Responsibility:** The CRM consultant is required to translate business requirements to technical specifications and evolve the technical specifications to working modules. The other responsibilities include providing training to end-users on CRM systems like Siebel, PeopleSoft CRM, etc, and implement end-to-end CRM solutions and processes as well as large multi-channel analytical and operational CRM business intelligence and campaign management solutions. **Education:** Bachelor's Degree in related field or equivalent. Equivalent technical training and/or experience may be substituted for education using the relationship of one year of training and/or experience for each year of education.
- 29) Process Modeler - Minimum/General Experience:** The ideal candidate should have at least 8 years of IT Industry experience with at least 4 years of Process Modeling experience. Solid experience with RUP methodology is a requirement. Using tools such as CA-AllFusion Process Modeler and Visio would be an added advantage. Process Methodology, Analytical ability and excellent documentation skills are essential. **Functional Responsibility:** Assist in development and business process redesign. Assist in the identification & definition of required data elements & attributes to support selected business processes. Support and/or facilitate meetings with client stakeholders to discuss requirements. Work with client stakeholders to educate them about requirements. Perform functional review & coordination of data architecture products. **Education:** Bachelor's Degree in related field or equivalent. Equivalent technical training and/or experience may be substituted for education using the relationship of one year of training and/or experience for each year of education.
- 30) Data Quality Consultant - Minimum/General Experience:** The candidate should have at least 6 years of IT Industry experience and should have had exposure to projects covering Data Warehouse, CRM and ERP implementations. Solid experience is setting up Data Quality standards with respect to standardization of names, gender analysis, address and phone verification, de-duplication of records, household paradigm, data profiling and geocode algorithms. Candidate should be familiar with addressing Data Quality issues via both batch-processing and real-time data capture. The ideal candidate should have carried out implementations with Data Quality tools such as First Logic, Dataflux, Group One or Trillium. Additional familiarity with concepts such as Match-Code generation would be a great asset. **Functional Responsibility:** Assist in setting up and configuring and implementation of Data-Quality systems based on any one of the Data-Quality tools such as First Logic, Dataflux, Group One, or Trillium. The candidate is required to provide training to the users. **Education:** Bachelor's Degree in related field or equivalent. Equivalent technical training and/or experience may be substituted for education using the relationship of one year of training and/or experience for each year of education.

- 31) Portal Developer Minimum/General Experience.** The ideal candidate would have at least 4 to 6 years of experience in Enterprise Portal development and deployments. The candidate should have implemented Portals using either J2EE or .NET technologies. Familiarity with COTS portals such as Vignette, Interwoven, BEA Web Logic, Microsoft Share-Point, and Websphere would be a plus. Should possess proven and demonstrated development skills with Java, JSPs, ASP, COM, Perl, UNIX and Windows, Oracle and Microsoft SQL Server databases. Experience in system architecture design and configuration, specifically load-balancing and performance tuning of web, application, and database servers, etc. would be a plus. Functional Responsibility: Assist in designing, setting up and configuring and implementation of Enterprise Portals custom development or based on any one of the enterprise portal software such as Vignette, Interwoven, Websphere, Weblogic, Microsoft Share-Point etc. The candidate is required to provide training to the users. Education: Bachelor's Degree in related field or equivalent. Equivalent technical training and/or experience may be substituted for education using the relationship of one year of training and/or experience for each year of education.
- 32) ELearning Specialist: Minimum/General Experience.** The ideal candidate would have at least 4 years of experience in with implementing eLearning solutions at Universities/Corporate Offices/Government Agencies. Should be familiar with Distance Learning, Course Management, and Content Management principles. Should be proficient in .NET technologies or J2EE technologies. Functional Responsibility: The requirement is for the candidate to gather requirements, translate them into technical specifications. Should be required to maintain version control and management of content. Manage implementation of eLearning systems like Blackboard, Moodle, Sakai, ECollege, Desire2Learn, WebCT etc. Education: Bachelor's Degree in related field or equivalent. Equivalent technical training and/or experience may be substituted for education using the relationship of one year of training and/or experience for each year of education.
- 33) QA Specialist: Minimum/General Experience.** The ideal candidate would have at least 4 years of experience in testing computer applications. Should possess experience in manual and automated testing, experience on any one of the test automation tools- Winrunner, Loadrunner, Rational Robot, QTP (Quick Test Pro) etc. Should have proven leadership skills to independently manage and track work with 4-7 people. The candidate should understand the technical factors which impact quality of the solution in order to test more effectively. Should have exposure to one defect tracking/incident management tool – e.g. Test Director, Remedy, PVCS, Strong written and oral communication skills. Functional Responsibility: The requirement is for the candidates to be able analyze the functional and technical requirements, and to write Test Plan, and Test Cases. Should be able to write test scripts and configure testing tools like Winrunner, Loadrunner, Test Director, QTP etc. Education: Bachelor's Degree in related field or equivalent. Equivalent technical training and/or experience may be substituted for education.

USA COMMITMENT TO PROMOTE SMALL BUSINESS PARTICIPATION PROCUREMENT PROGRAMS

PREAMBLE

(IORMYX, INC.) Provides commercial products and services to ordering activities. We are committed to promoting participation of small, small disadvantaged and women-owned small businesses in our contracts. We pledge to provide opportunities to the small business community through reselling opportunities, mentor-protégé programs, joint ventures, teaming arrangements, and subcontracting.

COMMITMENT

To actively seek and partner with small businesses.

To identify, qualify, mentor and develop small, small disadvantaged and women-owned small businesses by purchasing from these businesses whenever practical.

To develop and promote company policy initiatives that demonstrates our support for awarding contracts and subcontracts to small business concerns.

To undertake significant efforts to determine the potential of small, small disadvantaged and women-owned small business to supply products and services to our company.

To insure procurement opportunities are designed to permit the maximum possible participation of small, small disadvantaged, and women-owned small businesses.

To attend business opportunity workshops, minority business enterprise seminars, trade fairs, procurement conferences, etc., to identify and increase small businesses with whom to partner.

To publicize in our marketing publications our interest in meeting small businesses that may be interested in subcontracting opportunities.

We signify our commitment to work in partnership with small, small disadvantaged and women-owned small businesses to promote and increase their participation in ordering activity contracts. To accelerate potential opportunities please contact **Venkatesh Chari of iORMYX, Inc., phone: 703-456-7010, Extension: 102, Mobile (preferred) 703-869-6428, fax: 703-995-4698, e-mail: venkateshc@iormyx.com.**

Best Value Blanket Purchase AGREEMENT FEDERAL Supply Schedule
(Insert Customer Name)

In the spirit of the Federal Acquisition Streamlining Act (Agency) and (iORMYX, Inc.) enter into a cooperative agreement to further reduce the administrative costs of acquiring commercial items from the General Services Administration (GSA) Federal Supply Schedule Contract(s) _____. Federal Supply Schedule contract BPAs eliminate contracting and open market costs such as: search for sources; the development of technical documents, solicitations and the evaluation of offers. Teaming Arrangements are permitted with Federal Supply Schedule Contractors in accordance with Federal Acquisition Regulation (FAR) 9.6.

This BPA will further decrease costs, reduce paperwork, and save time by eliminating the need for repetitive, individual purchases from the schedule contract. The end result is to create a purchasing mechanism for the Government that works better and costs less.

Signatures

AGENCY _____ DATE _____

iORMYX, Inc.	DATE
--------------	------

BPA NUMBER _____

(CUSTOMER NAME)

BLANKET PURCHASE AGREEMENT

Pursuant to GSA Federal Supply Schedule Contract Number(s) _____, Blanket Purchase Agreements, the Contractor agrees to the following terms of a Blanket Purchase Agreement (BPA) EXCLUSIVELY WITH (Ordering Agency):

(1) The following contract items can be ordered under this BPA. All orders placed against this BPA are subject to the terms and conditions of the contract, except as noted below:

MODEL NUMBER/PART NUMBER *SPECIAL BPA DISCOUNT/PRICE

(2) Delivery:

DESTINATION DELIVERY SCHEDULE/DATES

(3) The Government estimates, but does not guarantee, that the volume of purchases through this agreement will be _____.

(4) This BPA does not obligate any funds.

(5) This BPA expires on _____ or at the end of the contract period, whichever is earlier.

(6) The following office(s) is hereby authorized to place orders under this BPA:

OFFICE POINT OF CONTACT

(7) Orders will be placed against this BPA via Electronic Data Interchange (EDI), FAX, or paper.

(8) Unless otherwise agreed to, all deliveries under this BPA must be accompanied by delivery tickets or sales slips that must contain the following information as a minimum:

- (a) Name of Contractor;
- (b) Contract Number;
- (c) BPA Number;
- (d) Model Number or National Stock Number (NSN);
- (e) Purchase Order Number;
- (f) Date of Purchase;
- (g) Quantity, Unit Price, and Extension of Each Item (unit prices and extensions need not be shown when incompatible with the use of automated systems; provided, that the invoice is itemized to show the information); and
- (h) Date of Shipment.

(9) The requirements of a proper invoice are specified in the Federal Supply Schedule contract. Invoices will be submitted to the address specified within the purchase order transmission issued against this BPA.

(10) The terms and conditions included in this BPA apply to all purchases made pursuant to it. In the event of an inconsistency between the provisions of this BPA and the Contractor's invoice, the provisions of this BPA will take precedence.

BASIC GUIDELINES FOR USING “CONTRACTOR TEAM ARRANGEMENTS

Federal Supply Schedule Contractors may use “Contractor Team Arrangements” (see FAR 9.6) to provide solutions when responding to a customer agency requirements.

These Team Arrangements can be included under a Blanket Purchase Agreement (BPA). BPAs are permitted under all Federal Supply Schedule contracts.

Orders under a Team Arrangement are subject to terms and conditions or the Federal Supply Schedule Contract.

Participation in a Team Arrangement is limited to Federal Supply Schedule Contractors.

Customers should refer to FAR 9.6 for specific details on Team Arrangements.

Here is a general outline on how it works:

- The customer identifies their requirements.
- Federal Supply Schedule Contractors may individually meet the customers needs, or -
- Federal Supply Schedule Contractors may individually submit a Schedules “Team Solution” to meet the customer’s requirement.
- Customers make a best value selection.